



## Dr.V.S.KRISHNA GOVT. DEGREE COLLEGE

(AUTONOMOUS)

NODAL RESOURCE CENTRE & AU CENTRE FOR RESEARCH

Maddilapalem, Visakhapatnam – 530013, Andhra Pradesh.

0891-2553262, <https://www.drsvkrishnagdc.edu.in>



### REPORT OF GRIEVANCE REDRESSAL COMMITTEE

| S.NO. | YEAR      | No. of Grievances reported | No. of grievances redressed | time taken for redressal |
|-------|-----------|----------------------------|-----------------------------|--------------------------|
| 1     | 2018-2019 | 04                         | 04                          | 3 days                   |
| 2     | 2019-2020 | 05                         | 05                          | 3 days                   |
| 3     | 2020-2021 | 05                         | 05                          | 3 days                   |
| 4     | 2021-2022 | 05                         | 05                          | 4 days                   |
| 5     | 2022-2023 | 04                         | 04                          | 3 days                   |

**PRINCIPAL**

Dr. V.S. Krishna Govt. Degree College (A)  
VISAKHAPATNAM



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### **ACTIVITIES OF GRIEVANCE REDRESSAL COMMITTEE**

| <b>SNO</b>       | <b>DETAILS OF GRIEVANCE RECEIVED</b>                                   | <b>TIME TAKEN FOR REDRESSAL</b> |
|------------------|--|---------------------------------|
| <b>2018-2019</b> |  |                                 |
| 1                | Shortage of text books in library                                      | 4 days                          |
| 2                | Requirement of water buckets in girls wash rooms                       | 1 day                           |
| 3                | Cleanliness of corridors near F-10 room                                | 1 day                           |
| 4                | Two fans are not working in G-34                                       | 2 days                          |
| <b>2019-2020</b> |  |                                 |
| 1                | Requirement of availability of sanitary napkins in the college canteen | 1 day                           |
| 2                | Cleaning of classrooms G-1,G-2   | 1 day                           |
| 3                | Stray dogs menace in the play Ground area                              | 4 days                          |
| 4                | Two fans of Zoology lab are not working                                | 3 days                          |
| 5                | Leakage of pipes in girls washrooms                                    | 2 days                          |
| <b>2020-2021</b> |  |                                 |
| 1                | Shortage of hand sanitizers in labs                                    | 1 day                           |
| 2                | Garbage near library building  | 1 day                           |
| 3                | Leakage of pipeline of gents washrooms                                 | 4 days                          |
| 4                | Two tube lights of industry chemistry lab are not working              | 3 days                          |
| 5                | Disposable masks to be available in the college canteen                | 1 day                           |

| <b>2021-2022</b> |   |               |
|------------------|---|---------------|
| <b>1</b>         | <b>Flooring tiles are broken in ELL Lab</b>                         | <b>7 days</b> |
| <b>2</b>         | <b>Drain outlet pipe leakage in PG Chemistry lab</b>                | <b>4 days</b> |
| <b>3</b>         | <b>Shortage of buses from Sagar Nagar area to college</b>           | <b>6 days</b> |
| <b>4</b>         | <b>Two ceiling fans of Physics lab are not working</b>              | <b>2 days</b> |
| <b>5</b>         | <b>Water taps leakage in girls washrooms</b>                        | <b>2 days</b> |
| <b>2022-2023</b> |   |               |
| <b>1</b>         | <b>Outsiders entry into the campus parking area</b>                 | <b>1 day</b>  |
| <b>2</b>         | <b>Facing difficulty as NMR staff locking washrooms before 5 pm</b> | <b>1 day</b>  |
| <b>3</b>         | <b>Ceiling fan is not working in G-17</b>                           | <b>3 days</b> |
| <b>4</b>         | <b>Quadrangle area, corridors need to be cleaned</b>                | <b>1 day</b>  |



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